CORNING

Elite Advantage Program

Welcome to exclusive. Welcome to elite.

- Exclusive Web Portal Access

- Network Design Tools

- Ask an Expert:
    Direct Connections to Technical Support

- Product and Technology Updates

- Fiber Optic Training

Access all of these and more on the Elite Advantage Portal:
corning.com/opcomm/eliteadvantage

Contact eliteadvan@corning.com with questions.

Quick Reference Guide to Tools and Resources

Access all of these and more on the Elite Advantage Portal: corning.com/opcomm/eliteadvantage
Contact eliteadvan@corning.com with questions.

BOM Tool

This fast, free Microsoft Excel-based tool makes it easy to select the products you need for your next project. The tool provides product descriptions, part numbers, and links to spec sheets while allowing you to adjust quantities, which then can be emailed from your own computer.
corning.com/optical-communications/worldwide/en/home/Resources/bill-of-materials-tool.html

Drawings Resource Center

Your complete source for our optical hardware component drawings. Available in PDF (Adobe® Acrobat®), DXF (AutoCAD®), VSS (Visio® Stencil) formats, and building information modeling (BIM) objects for Revit® and can be downloaded and inserted into your bid specifications and designs.
corning.com/optical-communications/worldwide/en/home/Resources/product-drawings.html

Network of Preferred Installers (NPI)

Improve your network by using our network of preferred installers. Corning-trained contractors meet our stringent requirements for technical and financial strength and have a proven dedication to quality installations.
corning.com/optical-communications/worldwide/en/home/loyalty-programs/network-of-preferred-installers.html

Online Resource Library

Our online resource library gives you all the technical information you need, from specifications to installation videos to tutorials, all in one easy, central location at your fingertips.
corning.com/optical-communications/worldwide/en/home/Resources/resource-library.html

On-Demand Videos

We have an ever-growing library of how-to videos on-demand, on our website, or on our YouTube channel. Become a subscriber today!
corning.com/opcomm/youtube
corning.com/opcomm/videos

SEE the LIGHT® Fiber Optic Training

Corning See the Light® hosts a multitude of training opportunities ranging from live and recorded webinars, free hands-on fiber optic seminars, and paid intensive multiday hands-on and design courses throughout the United States, Canada, and CALA.
corning.com/optical-communications/worldwide/en/home/training-and-events/training-programs/seminars.html

Spanish-Language Tools

Hablamos español aquí. From product information to system calculators, our expanding library of Spanish language materials ensures you and your customers get the information you need, how you need it.
corning.com/opcomm/pge.aspx

Customer Care

800-743-2675 (U.S. and Canada),
+1-828-901-5000 (International)
This is no generic call center — our customer care representatives are technically trained and work closely with our engineers to understand and support our customers' needs.
corning.com/optical-communications/worldwide/en/home/support.html

Technical Services

800-743-2673
When you need access to a technical expert, we deliver it, 24/7. The Technical Support Line provides our customers 24/7 phone access to our engineers and technicians, providing assistance on our product specifications, applications, use, and performance.